

# Minnesota Gas Affordability Program Available for Income-Eligible Customers

For assistance, contact West Central MN Communities, Inc. at 800-492-4805

Would you like to lower your monthly gas bills and pay past-due balances?

Great Plains Natural Gas Co. has an energy assistance program available to qualified Minnesota customers called the Gas Affordability Program (GAP). The purpose of the program is to help qualified customers lower their monthly gas bills and pay past-due balances.

To qualify for the program, you must have received a Low Income Home Energy Assistance Program (LIHEAP) grant for the current heating season. To apply for LIHEAP, please see the contact information listed in this brochure.

GAP offers qualifying customers two types of credit:

- 1) Monthly Affordability Credit for current natural gas charges: Your monthly natural gas charges will be averaged for the year. You will receive a monthly credit so your monthly current charges will not be more than 4% of your household income.
- 2) Matching GAP Installment Credit for past due natural gas charges: Great Plains will set up a GAP Installment Plan to help you pay off your past due bill over a period of up to 24 months. Each month you pay your GAP Installment amount, a matching GAP credit will be applied to your account. If you make your payment each month, you will be paying for only one-half of your past due balance.

To learn more about the GAP or to apply for the program, contact West Central MN Communities, Inc. at 800-492-4805 or visit our website at [www.gpng.com](http://www.gpng.com).

**Low Income Home Energy Assistance Program (LIHEAP)**  
Great Plains is committed to assisting our customers. We want you to know that funds are available for those who need help with their heating bills this winter season. Please contact the Energy Assistance office in your area to receive an application for heating assistance, or for any questions that you have regarding applying for heating assistance.

## Energy Assistance

## Weatherization & Conservation Providers

Agency	Communities Served
West Central MN Communities Action, Inc. c/o Energy Assistance 411 Industrial Park Blvd. Elbow Lake, MN 56531 1-800-492-4805 or (218) 685-4486	Breckenridge
Prairie Five Community Action Council c/o Energy Assistance Seventh Street & Washington Avenue Suite 302 P.O. Box 159 Montevideo, MN 56265 1-800-292-5437 or (320) 269-6578	Boyd Clarkfield Dawson Echo Granite Falls Montevideo Wood Lake
Western Community Action Partnership c/o Energy Assistance 1400 South Saratoga St. Marshall, MN 56258 (507) 537-1416	Bellevue Marshall Redwood
Other Trail-Wadena Community Action Council c/o Energy Assistance 109 South Walker P.O. Box 1 New York Mills, MN 56567 1-877-256-7249 or (218) 385-3333	Fergus Falls Pelican Rapids Vergas
Renville Co. Human Service & Welfare Dept. c/o Energy Assistance 105 S. 5th St. - Suite 203h Oliva, MN 56277 1-800-368-2533 or (320) 523-5522	Danube Renville Sacred Heart
Tri-Valley Opportunity Council c/o Energy Assistance 102 N. Broadway P.O. Box 607 Crookston, MN 56716 1-800-584-7020 or (218) 281-5832	Crookston



# 2012 Gas Affordability Program Application Form



**YOU MUST COMPLETE AND SIGN THIS FORM TO APPLY**

*(Please Print)*

Name(s) on account: \_\_\_\_\_

Service Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone: ( \_\_\_\_\_ ) \_\_\_\_\_

**► INCOME INFORMATION**

Please include income from **ALL** sources (except food stamps) and for **ALL** household members:

- What is your total yearly household income: \$ \_\_\_\_\_ Per Year
- What was your total household income for the past three months: \$ \_\_\_\_\_
- How many people live in your household: \_\_\_\_\_ Do you own or rent:  Own  Rent

**By signing this document, I am applying for the Gas Affordability Program (GAP). I understand that by doing so I am agreeing to the following:**

- I agree that I have received a Low Income Home Energy Assistance Program (LIHEAP) grant for the current heating season.
- I agree to allow Great Plains Natural Gas Co. (Great Plains) to use payment information in the evaluation of the program.
- I agree to allow West Central MN Communities Action, Inc. to obtain account information, including LIHEAP status, from Great Plains Natural Gas Co. necessary to process this application for the 2012 Gas Affordability Program year.
- If you fail to pay two consecutive monthly payments in full under the GAP, you will be terminated from the GAP and will be subject to Great Plains' regular collection practices including the possibility of disconnection.
- I understand that enrollment for the program is based on a first-come basis.
- Income information is handled confidentially through the third party vendor, West Central MN Communities Action, Inc.
- I agree to notify Great Plains if there are changes in my income, household size, or if I move.
- I understand that enrollment in this program will automatically cancel me from the Balanced Billing Plan enrollment or any other previously agreed upon payment plan.

**► GREAT PLAINS ACCOUNT NUMBER & CYCLE NUMBER (Must be Included):** \_\_\_\_\_

The account number can be found on the upper right side of your bill and the cycle number on the left side of your bill. If you do not know your account number or cycle number, contact Great Plains at 1-877-267-4764. There will be a delay if you do not include your account number.

**► QUESTIONS? Call Great Plains Natural Gas Co. at 1-877-267-4764 to answer your questions about the GAP program, or call West Central MN Communities Action, Inc. at 1-800-492-4805 for additional assistance or with questions regarding this application.**

All adults living in your household listed on the LIHEAP application must sign below.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**MAIL TO:** West Central MN Communities Action, Inc.  
411 Industrial Park Boulevard  
Elbow Lake, MN 56531